

Support Staff Conference: *Leading & Learning Together*



October 13-14, 2011
Ambassador Conference Resort,
Kingston, ON

Registration Fee: \$250.85



Register on-line *after*
May 15, 2011

www.eosdn.on.ca

Your Conference Planner

Among the workshops being planned, you will find

✓ **STRESS BUSTERS: How to Leave a Bad Day at Work**

✓ **COURAGEOUS CONVERSATIONS**

✓ **FINDING THE LEADER WITHIN**

✓ **PROFESSIONALISM AT WORK**

*Using Social Media (Facebook™, Twitter™)

*Email Etiquette

✓ **BEHAVIOUR MANAGEMENT**

✓ **FACILITATED JOB-ALIKE SESSIONS**

*Share what works, what doesn't

*How to talk and be heard

*Problem-solving

There will be a minimum of 5 workshops in the morning and afternoon timeslots.

Featured Keynote Speaker

Rosita Hall



www.rositahall.com

"Using energy, enthusiasm, and humour, Rosita teaches her audience the importance of self-care, and provides them with practical strategies they can use in both their personal and professional lives."

THURSDAY, October 13, 2011

6:00-7:30 P.M.

Registration, Informal Dining, Visit the Exhibitors, Cash Bar and Opening Remarks

7:30

Keynote Presentation

Cash Bar Re-opens at the conclusion of the Keynote Presentation

FRIDAY, October 14, 2011

8:00-8:45 A.M.

Registration, Breakfast, Visit Exhibitors

8:45-9:00

Welcome and Introductions

9:00-9:30

Opening Remarks - Rosita Hall

9:30-10:30

Workshop for all with Rosita Hall

10:30-10:45

Break

10:45-12:15

A Sessions

12:15-1:30 - Lunch-Prize Draws and

Visit with the Exhibitors

1:30-3:00

B Sessions